

Attachment A: 005 – Amazon-One Medical Information Request for Two-Year Follow-up Review

1. Provide a detailed description of (including the rationale for) all changes in One Medical's operations, structure, policies, business, board members, officers, employees, or any other area of corporate activity (both in Oregon and nationally) since February 22, 2024.

Response:

[REDACTED]

- Trent Green has announced that he will be leaving his role as CEO and President as of April 4, 2025.

[REDACTED]

[REDACTED]

[REDACTED]

2. Describe how any national or corporate level changes will impact One Medical operations in Oregon.

Response:

[REDACTED]

3. Provide a copy of all organizational charts in effect since February 22, 2024, for One Medical.

Response:

[REDACTED]

4. Provide the name and address for all One Medical practices and locations in Oregon.
 - a. Provide a detailed description of all changes to practice locations in Oregon since February 22, 2024.
 - b. Describe any changes to staffing, including the number and type of new or eliminated positions since February 22, 2024.

Response: One Medical's Oregon locations include:

- (1) Cedar Hills: 2865 SW Cedar Hills Blvd, Beaverton, OR 97005
- (2) North Williams: 20 N Skidmore St, Portland, OR 97217
- (3) Pearl: 1122 NW Everett St, Portland, OR 97209
- (4) Tigard: 12180 SW Scholls Ferry Rd, Tigard, OR 97223

[REDACTED]

[REDACTED]

[REDACTED]

5. **Describe all plans of One Medical for the construction or opening of new facilities, the closing of any facilities, or the expansion, conversion, or modification of existing facilities in Oregon.**

Response:

[REDACTED]

6. **Provide a copy of the financial statements, budget, profit and loss statement, cost center report, profitability report, and any other financial report regularly prepared by or for One Medical, both nationwide and in Oregon, on any periodic basis since February 22, 2024.**

Response: Please see Amazon's 2024 Form 10-K and Proxy Statement, available at:

10-K: <https://www.sec.gov/ix?doc=/Archives/edgar/data/1018724/000101872425000004/amzn-20241231.htm>

2024 Proxy Statement:

https://www.sec.gov/ix?doc=/Archives/edgar/data/1018724/000110465924045910/tm2329302d4_def14a.htm

[REDACTED]

7. **Describe any changes to the assets or liabilities of One Medical, both nationwide and in Oregon, since February 22, 2024.**

Response:

[REDACTED]

8. **Describe any changes to billing and payment practices by One Medical providers in Oregon since February 22, 2024.**

Response:

[REDACTED]

9. Describe any changes to all written agreements between One Medical and Providence since February 22, 2024.

a. Provide copies of all agreements in effect.

Response:

[REDACTED]

10. Describe any conversations, plans, or agreements for any new One Medical partnering provider(s) in Oregon.

a. Provide copies of any agreements, if applicable.

Response:

[REDACTED]

11. Describe any changes to standard staff compensation or employment terms in One Medical affiliated practices in Oregon since February 22, 2024, including benefits, incentives, bonuses, or any other type of compensation.

a. Provide copies of all executive and staff compensation policies (both past and current) since February 22, 2024.

Response:

[REDACTED]

[REDACTED]

12. Explain in detail whether One Medical practices in Oregon are subject to revenue, volume, or other performance targets. In doing so, detail on what those targets are and their results since February 22, 2024.

a. Provide copies of all written policies, or other such documentation, related to revenue, volume, or performance targets for One Medical practices in Oregon.

Response:

[REDACTED]

13. Explain in detail whether One Medical practices in Oregon are subject to any quality or patient experience metrics.

- a. **Provide all metric results for One Medical practices in Oregon for the most recent measurement year.**

Response:

[REDACTED]

- 14. Describe any new partnerships or initiatives for One Medical, both nationwide and in Oregon, since February 22, 2024.**

Response: Nationally, One Medical has entered into two regional partnership agreements since February 22, 2024, with (i) the Cleveland Clinic in Ohio, and (ii) Montefiore Health System in Westchester, New York.

[REDACTED]

- 15. Describe any and all plans of, interest in, or efforts undertaken by One Medical related to any acquisition, joint venture, alliance, or merger of any kind in Oregon.**

Response:

[REDACTED]

- 16. Describe any new initiatives to link One Medical membership with Amazon Prime benefits or other initiatives under Amazon Health since February 22, 2024.**

- a. **Describe the results of any initiatives.**

Response:

[REDACTED]

With respect to other initiatives under Amazon Health, in June 2024, Amazon Clinic rebranded to Amazon One Medical Pay-per-visit, which provides nationwide telehealth visits for more than 30 common health conditions. With Pay-per-visit, patients pay a flat fee starting at \$29 for a message-only visit or \$49 for a video visit, allowing customers to pay for care as they need it at low prices on an out-of-pocket basis; insurance is not accepted or needed. Neither a Prime membership nor a One Medical membership is required to use Amazon One Medical Pay-per-visit. The One Medical membership is offered as an alternative option for care on the condition pages for Amazon One Medical Pay-per-visit. As part of its Pay-per-visit offerings, One Medical also offers a subscription plan with low, upfront monthly pricing for a clinical visit, treatment plan, and free medication delivery, for select conditions, such as men's hair loss and anti-aging skin care.

17. Describe any changes in One Medical's management of patient data since February 22, 2024, including changes in the platform used to manage these data and any new or changed use of patient data.

- a. Provide copies of One Medical's privacy policies, both past and current since February 1, 2024. This request is for privacy policies both nationwide and in Oregon.**

Response:

[REDACTED]

[REDACTED]

18. Describe how the pricing of membership and services for One Medical providers in Oregon has changed since February 22, 2024.

Response:

[REDACTED]

[REDACTED]

19. Describe any community benefit, financial assistance, or charity care spending by One Medical providers in Oregon since February 22, 2024.

- a. Explain any changes to policies related to financial assistance, community benefit or charity care have changed since February 22, 2024.**
- b. Supply copies of all financial assistance or charity care policies (both past and current) since February 22, 2024.**

Response:

[REDACTED]

One Medical also makes information about its financial assistance for membership available to patients at: <https://www.onemedical.com/faq/membership-fee-alternatives/>.

[REDACTED]

20. Provide the following data, using the provided Attachment B: Data Template:

- a. Membership payments
- b. Service payments, including total payments, per patient and per visit median paid amounts and payments by payer type
- c. Financial assistance, including per member amounts and total amounts
- d. Counts of patient by zip code
- e. Staffing, including count and FTE of employed and contracted staff, number, and composition of clinical and administrative staff

Response:

21. Provide the number of companies with One Medical enterprise membership agreements, both nationally and in Oregon.

- a. Describe any changes to the number of companies with One Medical enterprise membership agreements since February 22, 2024.

Response:

22. Describe Amazon's involvement in decisions affecting One Medical businesses and practices, both as a whole and specifically addressing operations in Oregon, related to:

- a. Management,
- b. Operations, and
- c. Patient care

Response:

[Redacted response text]